

TERMORTAR Pty Ltd

ABN 58 111 294 814

50 YEARS PRODUCT WARRANTY

&

MANAGEMENT SYSTEM

Warranty Terms & Conditions

BACKGROUND

Australian Standard AS3660.1 2000 states that “the purpose of subterranean termite barriers is to impede and discourage termite entry into a building. Subterranean termites can build around barriers but their workings or evidence thereof is then in the open where they can be detected more readily during regular inspections.” The Termortar Barrier System when installed is designed to block the entry of subterranean termites and cause them to go around the barrier in their attempts to enter a building. To enter a building the subterranean termites will build a mud tunnel around the termite barrier, exposing them to visual inspection.

The Australian Standard also indicates that all structural elements below the termite barrier or in contact with the ground shall be termite resistant the termite barrier must be installed at least 75mm above finished ground level where necessary to create a visual barrier to expose termites.

THE TERMORTAR SYSTEM

The Termortar Barrier System is a physical barrier system comprising a termite proof mortar which is installed in the LOWER courses of the perimeter brickwork of the building until 75mm above ground level is reached to create a Physical Termite Barrier to attain Australian Standard AS 3600.1.2000.

- Qualified bricklayers can only install the Termite Mortar Barrier System.
- The Termortar Barrier System is not intended to kill termites.
- The Termortar Barrier Systems purpose is to stop the undetected entry of subterranean termites into the building.

WARRANTY COVER

Termortar Pty Ltd warrants its product against undetected termite ingress through the product for a period of 50 years.

The Termortar warranty covers structural timber members of the building together with timber skirting boards, timber flooring, timber doors and windows and timber weatherboard cladding.

The warranty only covers installations by qualified bricklayers using only the genuine Termortar product in the installation.

Termortar Pty Ltd does not provide warranty for any movement or cracking of brickwork or Termortar due to any failures relating to the buildings concrete slab, footings or retaining walls being –

1. Not constructed to AS 3600 Concrete Structures.
2. Not constructed to AS 3700 2001SAA Masonry Code.
3. Subject to movement due to ground subsidence.
4. Subsequent additions or alterations to your premises may give rise to damage to or breaches / bridging of the existing termite barrier system.

It is the responsibility of the owner / occupier to ensure that any subsequent construction on the site incorporates an approved termite barrier system that integrates with the Termortar Barrier System.

The warranty will be **void** if subsequent construction / repairs have not been protected against termites or if such construction / repair have caused damage to the existing Termortar Barrier.

REQUIREMENTS OF THE OWNER / OCCUPIER OF THE BUILDING

INSPECTIONS

It is the responsibility of the owner/occupier of the building to have regular visual inspections of the building by an expert in pest control management.

The Australian Standard states “Inspections at intervals not exceeding 12 months are highly recommended. Where the termite risk is high or the building type is susceptible to termite attack, more frequent inspections (3-6) months should be undertaken.”

The warranty will be voided if regular twelve-monthly or less, inspections are not carried out.

HOUSEKEEPING

Termites love moist dark areas.

The building of gardens or creation of other landscaping effects, the storage of timber, soil or rubbish in close proximity to the termite barrier can:

- Reduce the clearance above ground level of the termite barrier i.e. below the 75mm requirement.
- Create a bridge above the termite barrier for the subterranean termites to travel through.

- Covering weep holes or vents that will allow subterranean termites to enter.

It is the responsibility of the owner / occupier to ensure that the Termortar Termite Barrier is kept clear to allow visual inspection of the barrier allowing detection of any bridging of the barrier.

Suggestions for the upkeep of your Termortar Barrier System are: -

- Don't leave materials leaning up against the building.
- Ensure all garden beds and paths are at least 75mm below the level of the Termortar Barrier System.
- Employ an expert in pest control management to carry out regular annual inspections.
- The warranty will be **void** if rubbish or any storage of timber or other materials, or the introduction of gardens or other landscaping causes an infringement of the required 75mm clear area between the Termortar Termite Barrier and the ground level.

OTHER EXCLUSIONS:

Together with all above occurrences that cause the voiding of the warranty the Termortar warranty does not cover: -

- Damage to the barrier by third parties
- Consequential loss or damage
- Cost of temporary accommodation
- Economic losses
- Termite entry other than through the Termortar Barrier
- Failure by third parties to comply with AS3660.1 2000
- Damage by any non-subterranean termites.
- Damage to furniture, fittings, electrical wiring, clothing

HOW TO MAKE A CLAIM

- **Do not remove termite tracks or nests.**
- **Do not attempt to spray or make repairs yourself.**
- **Contact Termortar Pty Ltd directly as soon as damage or termite activity is noticed Phone (02) 49623526**

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